

Privacy Policy for MuAPI.ai

Effective Date: July 2, 2025

At **MuAPI.ai** (a product of **Vadoo Internet Services Private Limited**), we take your privacy seriously. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you visit or use our website, APIs, and associated services ("Services").

By using MuAPI.ai, you agree to the terms of this Privacy Policy.

1. Information We Collect

1.1. Information You Provide:

- **Account Information:** Email address, name, authentication method (e.g., Google OAuth)
- **Billing Information:** Payment details and transaction history via third-party processors (e.g., Stripe)
- **Input Data:** Any text, images, or files you submit to our platform

1.2. Automatically Collected Information:

- IP address and browser type
 - Usage logs, device identifiers, and activity logs
 - Cookies and similar tracking technologies
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2. How We Use Your Information

We use your data to:

- Provide and operate our Services
- Authenticate users and secure access
- Communicate with you (e.g., transactional emails)
- Monitor system performance and detect abuse
- Improve our models, Services, and user experience
- Comply with legal obligations

We may also use de-identified, aggregated data ("Resultant Data") to analyze usage trends and improve the platform.

3. Sharing of Information

We do **not** sell your personal information. We may share your data with:

- **Service providers** (e.g., cloud hosting, payment processors)
 - **Legal authorities** if required by law or to protect rights
 - **Third-party AI model providers** only for execution of services you've explicitly used
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4. Data Retention

- Input and output data may be stored temporarily for processing.
 - Logs and metadata are retained as long as necessary for analytics, billing, or security.
 - You may request data deletion by contacting support@vadoo.tv
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5. Data Security

We use industry-standard encryption and access controls to protect your data. However, no system is 100% secure. You are responsible for safeguarding your login credentials.

6. Cookies

We use cookies to:

- Maintain session authentication
- Track anonymous usage patterns
- Improve performance and user experience

You can control or disable cookies in your browser settings.

7. Children's Privacy

Our Services are intended for users aged 18 and older. We do not knowingly collect data from children under 18.

8. International Data Transfers

Your data may be processed and stored on servers located outside your country of residence. By using our Services, you consent to such transfers in accordance with applicable laws.

9. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access, update, or delete your personal information

To exercise your rights, contact support@vadoo.tv

10. Changes to This Policy

We may update this Privacy Policy from time to time. If we make material changes, we will notify you via email or platform alerts. Continued use of the Services constitutes acceptance of the updated policy.

11. Contact Us

If you have questions or concerns, contact us at:

Email: support@vadoo.tv

Company: Vadoo Internet Services Private Limited
